

# Executive Summary



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## Introduction:

According to the Connecticut Community Action Network Guide for Community Action Plans, all Community Action Agencies (CAA) must complete a comprehensive community needs assessment at least once every three years to accurately identify, thoroughly describe, and characterize the needs of low-income people within the CAA's service area. Fiscal Year 2025 is the third year of this triennial cycle; therefore, CRT's 2025 CAP Report includes an update of the demographic, social, economic, and health indicators for our service areas. This executive summary provides a snapshot of some of the demographic data and a progress update on the goals set for the triennial cycle.

## Agency Demographics (CSBG Data):

The Community Renewal Team, Inc. (CRT) continues to help thousands of households and individuals every year. According to the 2024 CSBG Report, the following demographics were obtained:



White – 34%,  
Black/African American – 29%  
Hispanic/Latinx/Spanish – 35%,  
Multiracial – 7%

CRT provided services and support to **49,432** individuals from **24,191** households in the state of Connecticut

CRT serves **60% Females, 40% Males**, and 0.04% people who identify as Other

CRT's service population continues to be racially diverse through the above identifications of race and ethnicity

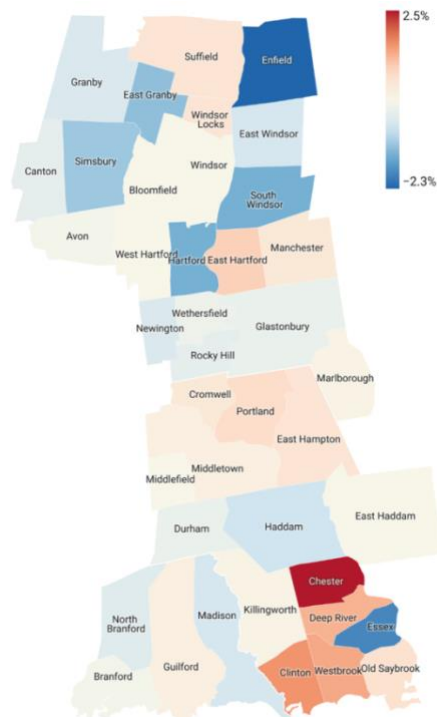
Household Composition (CSBG)							
Single Person	Two Adults NO Children	Single Parent Female	Single Parent Male	Two Parent Household	Non-related Adults with Children	Multigenerational Household	Other
51%	11%	24%	2%	8%	0.1%	3%	2%

## Community Demographics (ACS Data)

### Poverty:

Area	Poverty (%)	% Change from CAP 2021 Update
Connecticut	10.3%	0.0%
Bloomfield	7.4%	↑ 0.1%
East Hartford	14.7%	↑ 1.0%
Enfield	8.0%	↓ -2.3%
Hartford	25.5%	↓ -1.4%
Manchester	12.4%	↑ 0.5%
Middletown	12.2%	↑ 0.3%

Figure 2.3.A: Poverty Change (From 2022 to 2023)



## Unemployment:

Location	Average Count	Average Rate
CT	68003	4.0%
Bloomfield	484	4.1%
East Hartford	1407	5.3%
Enfield	864	4.0%
Hartford	3476	6.1%
Manchester	1334	4.1%
Middletown	1015	3.8%

## Annual Household Income

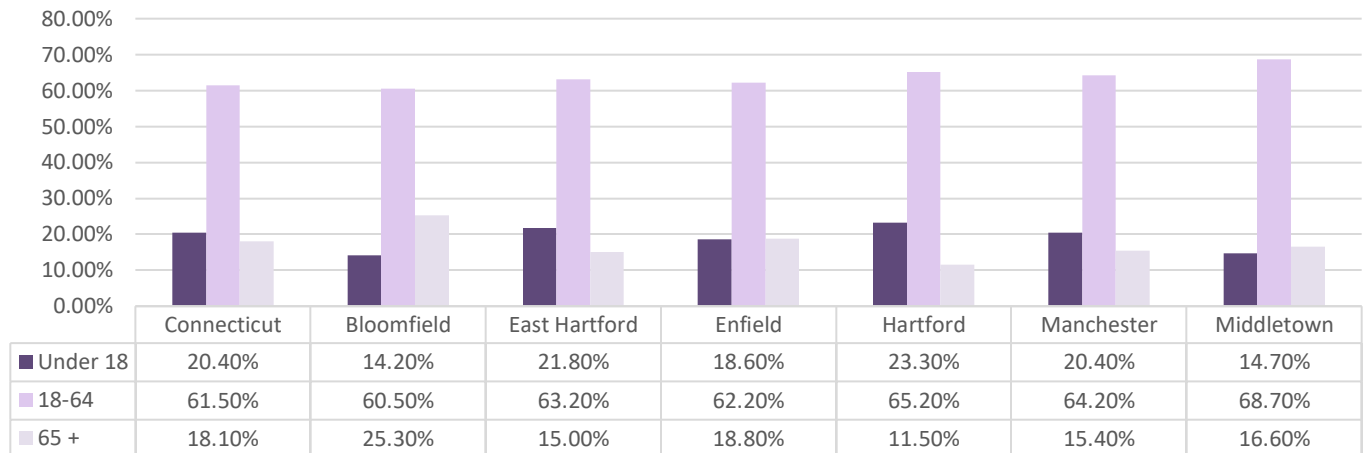
Area	Median Household Income
Connecticut	\$93,760
Hartford County	\$91,541
Hartford	\$45,300

## Living Wage Estimates (MIT Living Wage Calculator)

Hartford County			
	Living	Poverty	Minimum
1 Adult <i>Annual Estimate</i>	\$23.55 \$48,974	\$7.52 \$15,461	\$16.35 \$34,008
1 Adult & 1 Child <i>Annual Estimate</i>	\$47.13 \$98,040	\$10.17 \$21,154	\$16.35 \$34,008
2 Adults & 1 Child <i>Annual Estimate</i>	\$26.15 \$108,787	\$6.41 \$13,332	\$16.35 \$34,008



## Connecticut Age Distribution:



## Senior Age Distribution:

Area	Percentage of Seniors (65+)	% Change from CAP 2021 Update	Current Median Age
Connecticut	18.1%	↑ 0.7%	41.2
Bloomfield	25.3%	↑ 0.9%	47.1
East Hartford	15.0%	↑ 1.2%	38.3
Enfield	18.8%	↑ 1.6%	41.9
Hartford	11.5%	↑ 0.2%	33.4
Manchester	15.4%	↓ -0.3%	37.1
Middletown	16.6%	↑ 1.1%	39.0

### Agency Gathered Data:

The Community Renewal Team was able to successfully complete customer satisfaction and customer interest surveys to understand programmatic needs within our service areas. For this fiscal year, eight reports have been completed thus far. The agency has made an effort to provide surveys online to ease the surveying process. This year, the 2025 Elderly Nutrition Congregate Program rolled out an initiative to collect more online responses. CRT's Data and Research Analyst, alongside the program's Dietician visited all 18 congregate sites with tablets and qr codes to encourage participants to complete online surveys and for the analyst to collect on-site data.

Highlighted below are some of the strategies and successes the Agency has achieved in each category .

#### Childcare - Infant/Toddler

##### Strategy: Apprenticeship program for Early Childhood Educators

- CRT's innovative Teacher in Training employee engagement model that was launched in 2022-2023 yielded great results. As a result of this success, in late 2024, the Office of Early Childhood, released an application for Apprenticeship Programs targeting Early Care and Education training of employees. The plan is to enroll ten apprentices with the intention of enrolling more. CRT has been successful in its application and is in the implementation/partnership phase of the contract with OEC and the other grantees.

#### Behavioral Health Services

##### Strategy: Partnerships with Long-Term Health Facilities and Private Primary Care Practices

- CRT's Behavioral Health Services created a unique partnership with two long-term care facilities to provide behavioral health resources to their residents, services include medication assisted treatment, HIV/AIDs related services and substance use/mental health.

CRT's Center for Healthy Families established a strategic partnership with two private primary care practices to provide behavioral health services to their adolescent patients and their families. The partnership creates opportunities for immediate access/referrals to BHS services.

#### Housing Issues

##### Strategy: Veteran Beds at the McKinney

- CRT was awarded a new fee for service contract from the Department of Veterans Affairs/Health Care for Homeless Veterans for emergency shelter services. Five beds at The McKinney will be dedicated for homeless Veterans with serious mental illness.

#### Food Insecurity

##### Strategy: Enrolling Seniors in SNAP

- CRT's Elderly Nutrition Program staff has partnered with the SNAP outreach program to visit Congregate Sites to provide seniors with SNAP enrollment information, and make phone calls to ensure all eligible seniors are taking advantage of the available benefit enrollments. Through this initiative, CRT has also assisted clients with enrollment for benefits.

