



Executive Summary



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Introduction:

According to the Connecticut Community Action Network Guide for Community Action Plans, all Community Action Agencies (CAA) must complete a comprehensive community needs assessment at least once every three years to accurately identify, thoroughly describe, and characterize the needs of low-income people within the CAA’s service area. Fiscal Year 2022 is the third year of this triennial cycle; therefore, CRT’s CAP Report includes an update of the demographic, social, economic, and health indicators for our service areas.

Agency Demographics (CSBG Data):

The Community Renewal Team, Inc. (CRT) continues to help thousands of households and individuals every year. According to the 2021 CSBG Report, the following demographics were obtained:



White – **33%**,
 Black/African American – **29%**,
 Hispanic/Latinx/Spanish – **35%**,
 Multiracial – **7%**

CRT provided services and support to **40,526** individuals from **20,181** households in the state of Connecticut

CRT serves **59.60% Females, 40.34% Males,** and 0.01% people who identify as Other

CRT’s service population continues to be racially diverse through the above identifications of race and ethnicity

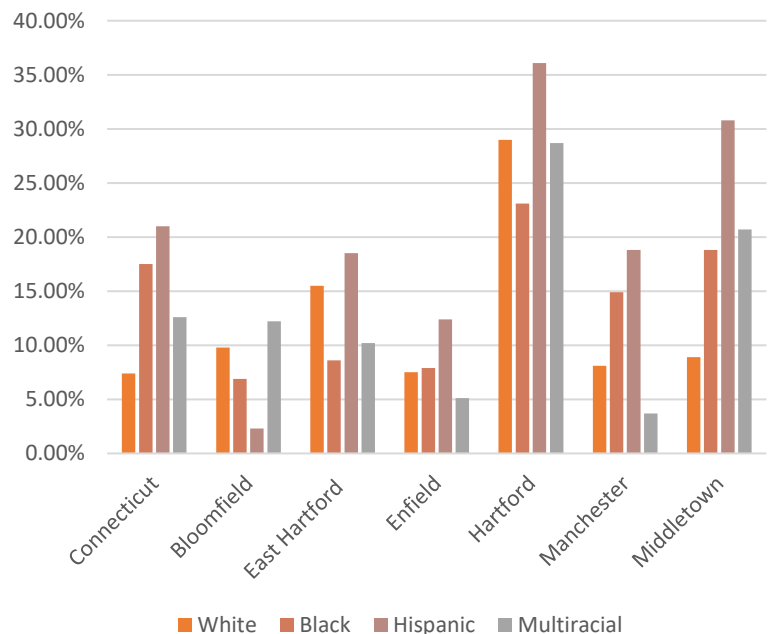
Household Composition (CSBG)							
Single Person	Two Adults NO Children	Single Parent Female	Single Parent Male	Two Parent Household	Non-related Adults with Children	Multigenerational Household	Other
52.16%	10.18%	23.16%	1.27%	7.23%	0.07%	2.01%	3.45%

Community Demographics (ACS Data)

Poverty:

Area	Poverty (%)	% Change from CAP 2021 Update
Connecticut	9.8%	↓ 0.1%
Bloomfield	7.7%	↑ 0.7%
East Hartford	13.7%	↓ 1.3%
Enfield	7.6%	↓ 0.3%
Hartford	28%	↓ 0.1%
Manchester	10.4%	↑ 0.8%
Middletown	12.3%	↑ 0.3%

Poverty and Race:



Educational Attainment: Highlights

Less Than High School		
Area	Ages 18 – 24	% Change from CAP 2021 Update
Connecticut	9.8%	↓ 0.5%
Hartford	14.6%	↑ 0.7%
High School Graduates		
Area	Ages 18 – 24	% Change from CAP 2021 Update
Connecticut	29.4%	↑ 0.6%
Hartford	25.0%	↑ 0.2%
Area	Ages 25 +	% Change from CAP 2021 Update
Connecticut	26.3%	↓ 0.6%
Hartford	33.1%	↓ 0.1%
Area	Annual Salary of High School Graduates Who Are 25 +	
Connecticut	\$37,365	
Hartford	\$28,736	



Living Wage Estimates (MIT Living Wage Calculator)

Hartford County			
	Living	Poverty	Minimum
1 Adult	\$18.72	\$6.19	\$14.00
<i>Annual Estimate</i>	\$38,940	\$12,870	\$29,120
1 Adult & 1 Child	\$36.85	\$8.38	\$14.00
<i>Annual Estimate</i>	\$76,650	\$17,430	\$29,120
2 Adults & 1 Child	\$39.80	\$10.56	\$28.00
<i>Annual Estimate</i>	\$82,800	\$21,960	\$58,240

Annual Household Income

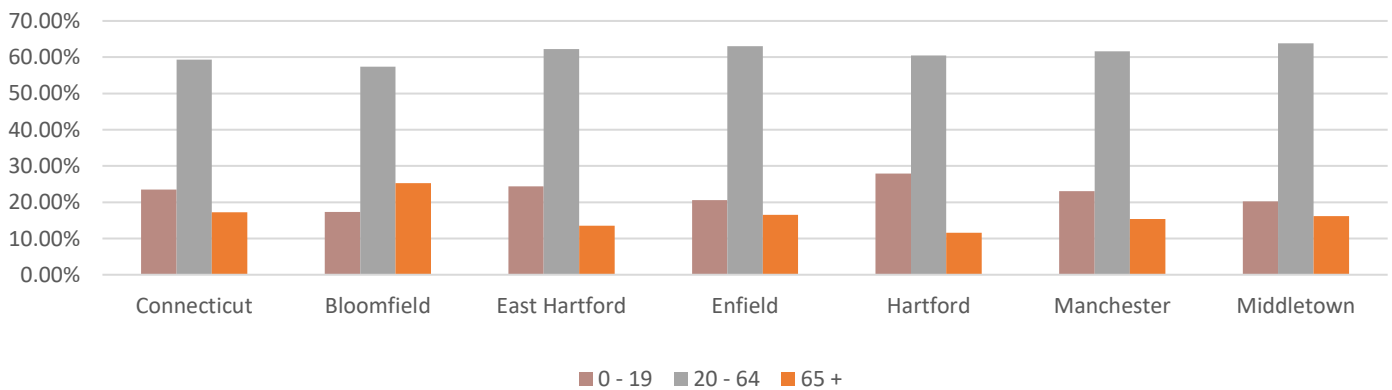
Area	Median Household Income
Connecticut	\$79,855
Hartford County	\$76,529
Hartford	\$36,154

Veterans:

Veterans in the state of Connecticut represent 5.7% of the total population. This percentage change has decreased from last year by 0.2%. Throughout the state of Connecticut, Veterans have served through multiple periods of service. Veterans who have served in the following wars represent the following percentages for the state of Connecticut:

Gulf War (2001 +)	Gulf War (1990-2001)	Vietnam Era	Korean War	World War II
16%	15%	36%	11%	5%

Connecticut Age Distribution:



Senior Age Distribution:

Area	Percentage of Seniors (65+)	% Change from CAP 2021 Update	Current Median Age
Connecticut	17.2%	↑ 0.4%	41.1
Bloomfield	25.3%	↓ 1.3%	51.3
East Hartford	13.5%	↓ 0.8%	37.8
Enfield	16.5%	↑ 0.2%	41.0
Hartford	11.6%	↑ 0.3%	32.9
Manchester	15.4%	↑ 0.8%	35.7
Middletown	16.2%	↑ 0.9%	38.7

Agency Gathered Data:

The Community Renewal Team was able to successfully complete customer satisfaction and customer interest surveys to understand programmatic needs within our service areas. From our HUD Housing Satisfaction survey data, **86% of individuals state that their service needs are always being met**; 13% state that their needs are met most of the time, and 1% answered some of the time. Due to the pandemic and staff changes, the Agency was only able to conduct 7 customer satisfaction surveys. Out of the 7 customer satisfaction surveys, all had high percentages of respondents stating their needs were being met, they had pleasant experiences with CRT services, and that they would recommend services to others.

Highlighted below are some of the strategies and successes the Agency has achieved.

CRT Strategy 1

Food Insecurity (including short-term and long-term programming to address immediate need for food, outreach, & SNAP)

- CRT completed a successful partnership with Travelers in April 2022. Together, they delivered meals to the CRT community.

CRT Strategy 2

Senior Services (programming and resources to keep seniors healthy, independent, and at home)

- CRT has been reopening congregate meal sites for seniors and commenced activities at The Retreat. This will allow seniors to recongregate, socialize, and receive hot meals.

CRT Strategy 3

Behavioral Health Services (mental health, substance use, recovery supports, medication assisted treatment and wrap-around programming and resources)

- Implemented the Strategic Prevention Framework (SPF) to address alcohol, tobacco and other drug use and mental health promotion through the Fatherhood program.

CRT Strategy 4

Housing Support Programming (including emergency shelters, eviction prevention, homeless prevention, employment, and case management programming)

- CRT has continued to use CSBG CARES to help people avoid foreclosure, utility cut offs, and eviction.

