Caring for the Community
More than 1,000 volunteers have participated in the annual Earth Day clean-up organized by Generations – CRT’s community for seniors and grandparents raising grandchildren.

Children Are the Future
The Idella Howell Center in Middletown is one of 17 locations in six communities where CRT provides high-quality preschool and child care for more than 1,400 children in 83 classrooms.

Making the Right Choices
All of CRT’s programs including Alternatives in the Community in Enfield use research-based curricula to introduce participants to new skills and support good decision-making.

Staying Warm in Winter
CRT’s Energy Assistance program processed more than 29,000 applications in the winter of 2012-2013, and the Energy Call Center handled more than 95,783 calls in ten months.

Delicious and Nutritious
In 2013, CRT’s Summer Food Program served 58,721 free meals to low-income children in seven communities (up 13% from 2012), and for the first time provided 776 meals to their parents.

Bringing Services Together
To serve participants as conveniently as possible, CRT brings multiple services together under one roof, including clinical programs, energy assistance, weatherization and family support.
Concerned with persistent poverty and inequality, a broad-based coalition creates the Community Renewal Team of Greater Hartford to improve employment, housing, education, neighborhood life and access to services.

Message from the President

"The Community Renewal Team will be concerned with the hopes, fears, rights, opportunities and aspirations of all people in all parts of Greater Hartford." — First CRT Policy Statement, February 13, 1963

Message from the Chairman

As the Community Renewal Team closes out this 50th anniversary year, I want to take time to reflect on the tremendous strength of this organization, and the ways that it has changed the community. CRT empowers individuals and families to change their own lives by helping them identify their own goals, set benchmarks, and muster the resources they will need to meet those goals. In this Annual Report, you will see the value of this work, as reflected in the lives of those who work with this agency.

This is a time of shrinking resources for human services. The harmful automatic cuts to the federal budget, known as sequestration, threaten hundreds of thousands of jobs and cut vital services for children, seniors, people with disabilities and more.

For example, in early 2013, CRT sustained a cut of nearly 6% in its federal Head Start funding and expects to see a similar cut in 2014.

Additionally, the 16-day government shutdown held CRT and other organizations hostage, jeopardizing funding for programs that house the vulnerable, feed the elderly, keep vulnerable households warm, and much more.

Yet I must tell you that the more challenges that CRT faces, the more reliable and self-reliant it becomes. Through sequestration, through the government shutdown, through great fiscal uncertainty, CRT keeps improving the services people receive.

In this Annual Report, you will see the value of this work, as reflected in the lives of those who work with this agency.

Here is one illustration: CRT is moving toward consolidating more services under one roof, to streamline the participants’ experience. This year, CRT created a Multi-Service Center on Market Street, in a building that already housed the agency’s primary Behavioral Health Clinic. Customers will now find more than 20 services in this building, from Access to Recovery to Weatherization. By co-locating several departments here, CRT facilitates referrals and pulls together the resource teams that will help clients make progress.

CRT has been a steadfast and unwavering part of this community, and it will persist even in the face of this financial uncertainty. At our 50th anniversary gala, Mark Kennedy Shriver referred to his father, Sargent Shriver, who helped to create the Community Action movement.

“I know that my father would have been thrilled to see the ways that Community Action is still important, still relevant, in today’s world. Your work still matters to our nation.”

I could not agree more. On behalf of the board I want to express our gratitude and appreciation of the work that’s done every day by more than 800 CRT staff members.

Mr. Shriver is right. This is important work.

Vice Chair

Fernando Betancourt Chair of CRT Board of Trustees

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50 years of CHANGING LIVES

Foundation for Renewal

1962–63 Concerned with persistent poverty and inequality, a broad-based coalition creates The Community Renewal Team of Greater Hartford to improve employment, housing, education, neighborhood life and access to services.

1964 War on Poverty

President Lyndon B. Johnson announces the War on Poverty and the Economic Opportunity Act, creating a network of Community Action Partners. Already active in housing and employment, CRT will be one of the first certified CAPs in the country.

1965 Representation

Competition is brisk at the first annual election of neighborhood representatives to serve on CRT’s board. Some districts have higher participation than in municipal elections. One-third of Community Action Agency boards must represent the communities receiving services.
Taking Steps to Success

Becoming a single mother through a divorce. Developing facial paralysis called Bell’s palsy. Losing a job and exhausting all savings. Relocating to a new state. This sounds like a recipe for failure.

But that was not the case for Tabitha Lewis, thanks to CRT’s wrap-around Steps to Success case management.

“I was 18 years old, going through a big change and didn’t know where to start,” Tabitha recalls. “But once I connected with CRT, everything just fell in place.”

Like thousands of other families, Tabitha first came to CRT looking for quality preschool for her son. The state’s Birth to 3 program was working with Caleb for his delayed speech, and referred Tabitha to CRT’s HEAD START center in Middletown. And that’s when things really started to change.

Caleb really blossomed. He began to focus in class and use words to express himself; the social interactions helped improve his behavior. At home, Tabitha reinforced both the academic and social lessons. Soon she found he could read – although still requiring words to express himself; the social interactions helped improve his behavior.

Remembering the tough times she’s been through, Tabitha tears up recalling the go-to the CRT offices in Middletown when her world was falling apart and she didn’t know where to turn for help.

Tabitha has come so far since then and continues with determination to move forward to an even better future. “Just knowing every day that it’s another step in the right direction,” she said. “It’s just an open door, it’s safe and I’m gonna make it happen.”

When the mother revealed additional concerns, staff found medical, mental health and dental providers willing to work with the family. They enrolled the youngest children in an education program. Just one month after the initial contact, the mother called CRT to express her gratitude and to say that she was “one of the happiest people in Hartford.”

The modern Steps to Success builds on this legacy. The comprehensive case management helps participants establish their own measurable goals and design action plans with clear benchmarks to meet those goals. In 2013, more than 7,300 households were engaged with this model of service delivery.

Assessment and Outcomes
To establish a baseline, the CRT case manager takes a full assessment of assets and challenges across 18 different areas, including income, employment, housing, education and more. This assessment and the participants’ own goals are incorporated into an Individual Service Plan (ISP), which serves as a road map. A CRT case manager remains a consistent and trusted presence – providing information, encouragement and accountability – and reassessing at least once each quarter.

CRT has developed a sophisticated case management and data collection software system which allows online collaboration among members of the CRT team, and provides participants with objective evidence of their incremental successes.

There has been considerable interest in the Steps software at national Community Action conventions and from Connecticut state agencies.

But the data is only a tool. At its core, Steps to Success is about people – the individuals and families who are stepping into a vibrant and more successful life, and the case managers who are agents of change.

The Holistic CRT Approach

From the beginning, CRT looked beyond the immediate need that brought a client to our door. Today we call this approach ‘Steps to Success,’ but the early staff simply called it ‘case work.’

CRT’s 1966 Annual Report describes a mother of seven hoping to relocate her family to a safer apartment. But large, affordable apartments were so scarce that CRT suggested another approach. They negotiated with the landlord for extensive repairs, installed a telephone and obtained sturdy furniture.

Components of Steps to Success

Intensive case management
Thorough assessment
Individual service plan
Team approach
Concentration of resources
Ongoing reporting
Internal reviews
Staff training

The CRT Manpower Task Force oversees both classroom and workplace training, maintains connections to employers, matches open jobs with appropriate candidates, and provides follow-up job retention support.

50 years of CHANGING LIVES

Piloting Head Start

1965

Connecting to Employers

1965

All That Jazz

1967
Building the Workforce

It’s been a busy year for James Allen. This self-described former “gangster” has earned his GED, his CPR/First Aid certificate, two certificates from the Home Builders Institute and – best of all – he’s now a proud card-carrying apprentice in the United Brotherhood of Carpenters and Joinersmen.

What changed this former felon into a hard-working employee wasicks up by 5 every morning? A complete shift in attitude – and the discovery of a program that could support that change. “When you go to jail, they make you feel like an animal,” James recalled. “Enough was enough. When you’re tired of it, you’re gonna change. But without an education, you’re nobody. You end up working a dead end job and you ain’t going to go too far.”

His probation officer referred James to CRT’s CAPITAL CITY YOUTHBUILD, which combines classroom education with vocational training, adding case management, counseling and other supports to help at-risk youth and young adults succeed. An entire team helps participants overcome barriers – an approach that’s given CRT one of the highest retention rates of any YouthBuild program in the country.

Youth can pursue construction or health care careers while completing high school or earning a GED. “Construction feels good, like when i built a school,” James said. “Every time I go to work I remember it makes you feel like you’re somebody.”

That shift in attitude has been crucial on construction sites, where he occasionally experiences harassment. “With support of union brothers, James was determined not to quit – and not to resort to violence to settle the issue. “This program is teaching me to control my temper and giving me new ways to handle it.”

After an abusive childhood with no father in the home, James sees the YouthBuild staff modeling respect for each individual. Whatever challenges or frustrations he faced, James always knew where to turn: “Enough was enough. When you’re tired of it, you’re gonna change. But without an education, you’re nobody. You end up working a dead end job and you ain’t going to go too far.”

Earning nearly $20 an hour as a union apprentice, James now recites a mantra he learned at youthBuild: “Legal money is the best money.”

But the time with CRT was not without its challenges. “Working on my attitude was big,” James said. “I learned how to be a team player. I had to work with a group of 20 kids. I just had to, because we always did things as a team. You get used to something if you keep doing it.”

Young Adult Employment at the Forefront

Since 1965, CRT has put youth employment at the forefront of its efforts for community development. Partnering with the Hartford Board of Education and the YMCA, CRT started the Neighborhood Youth Corps, which served more than 500 youth in its first year. Youth at risk of dropping out were identified by high school guidance departments; unemployed out-of-school youth were recruited at basketball courts, referred by pastors and social workers, or identified by local law enforcement. Funding from the US Department of Labor allowed corps participants to earn minimal salaries while they completed their schooling and applied for apprenticeships or other training.

Today, this tradition lives on in three youth employment programs: CRT is one of the oldest and largest providers of the Summer Youth Employment and Learning Program, providing meaningful employment, pre-professional training and a focus on higher education. CRT has been involved since 1978, as part of the Youth Employment Demonstration Project. Over the past three years, more than 450 youth have come through the CRT program, taking positions in over 70 different work sites. Youth working in retail, food service, health care and communications have been offered paid positions at the close of the summer season.

Middlesex Youth Career Development Services began in 2007 to help Middletown, Portland and Cromwell youth to remain in school through graduation. A partnership with the Middlesex Chamber of Commerce, this is the only employment-focused program for at-risk youth in the Middlesex region. In 2012, every participant graduated from high school and enrolled in college or other post-secondary education.

Capital City YouthBuild was launched in 2009, to provide both academic and vocational training to youth who are neither in school nor in the workforce. CRT accepts court-involved young adults as well as those with either substance use or mental health issues – and still maintains unusually strong retention and success outcomes. CRT enrolls 20 youth who are interested in the construction field and 10 who concentrate on health care jobs. The current class will also have a significant service component, as the program is now a partner with AmeriCorps VISTA.
Seniors Give Back

Retirement is an opportunity to get involved and build community connections. CRT’s Senior Services Division provides many ways for older adults to engage with the wider community.

Loving to Learn
Youngsters benefit from the energy and wisdom of retired volunteers. The CATCH (Coordinated Approach to Child Health) after school program trains adults over the age of 55 to bring an exciting eight-week nutrition and exercise curriculum into area elementary schools. It is supported by Oasus Institute to encourage both seniors and children to develop healthy habits and a more active lifestyle. For three years, CATCH has been offered within CRT’s retired senior volunteer Program. Volunteer David Johnson (above) took it to immediately. “Finding this opportunity to play and connect with kids was a real gift.”

What’s the magic? “Three things, says David: “The kids, our community, and volunteer Program. Volunteer David Johnson (above) took it to immediately. “Finding this opportunity to play and connect with kids was a real gift.”

CATCH joins RSVP READS, a program that pairs a senior volunteer with an elementary school child who’s having trouble learning to read. The pair meet weekly for the entire school year, forming a relationship as they take turns reading aloud. Some of the original volunteers have found it so rewarding that they’re still in the program, long after their first students have graduated from college.

Volunteer Cheryl St. Cyr-Bellisle jumped in with both feet: “I started with both the CATCH and RSVP reads groups in the fall. Incredibly dynamic, she seems like a natural teacher, although she insists that she has never been in a classroom before. “This is the best part of my week,” she says. “Those afternoons with the kids, they’re giving a lot more to me than I’m giving to them.”

Handcrafts for Others
Adora Litmanas, now 79, is a five-year resident of The Retreat, CRT’s affordable assisted living community near Hartford Hospital. She’s also one of the founders of THE SNUGGLES PROJECT. It began when Adora and other members of The Retreat’s sewing club – which makes and raffles a lovely quilt each year – decided to put their hobby to use giving comfort to abandoned animals.

The group got busy making cozy, colorful blankets and pet beds. In October, they delivered more than 150 hand-sewn blankets and beds to the Connecticut Humane Society in Newington.

While there, the seniors toured the shelter and met some of the animals who were waiting for new homes. Giving back to animals in need resonated with these seniors, as many remember the days when they had pets of their own. As fabric donations come in, the sewing club has returned to their project, and they’re busy making another batch of items for their four-footed friends.

As part of “a campaign against hunger, solitude and neglect,” CRT establishes the first Elderly Nutrition Program in Connecticut, serving low-cost meals at eight centers in Hartford. Home delivery was added for frail homebound seniors.

Five years before the federal program is established, CRT creates its own Energy Assistance Program to offer furnace repair, home winterization, and emergency energy loans to households throughout the region.

CRT’s Elderly Nutrition Program could not function without the 490 volunteers who deliver meals or serve at the Senior Cafés throughout the region, providing a friendly face and a smile along with the nutritious food. One of the longest-serving is Shirley Howe, who has delivered meals for 30 years. “When I retired from Visiting Nurses, I wanted to continue to have the same kind of connection with people,” she says. “I just love doing this! And I know that many people would not be able to stay in their homes without the food they get, and the visit each day from a volunteer.”

The chance to be of service to others – that’s at the heart of CRT’s Retired and Senior Volunteer Program, which has 237 seniors placed throughout the region. The largest program is RSVP reads, with 40 tutors working in elementary schools (see story at left). In addition, RSVP volunteers are the Bradley Ambassadors at the airport information booth, investigate complaints, and potential fraud cases at the Connecticut Attorney General’s office, and provide support in several medical facilities.

Why do seniors volunteer? They cite the chance to establish a new social network, acquire new skills and remain connected with the community. And CRT offers many ways to make those connections.

A Meal and A Smile
In 1976, CRT opened the first Elderly Nutrition Program in the state, offering nutritious lunches at senior centers and bringing meals to homebound elders. Authorized under the Older Americans Act, the goal was to provide seniors a low-cost and nutritionally sound meal, while encouraging them to socialize and remain connected with the community.

Today this program improves the lives of seniors in two significant ways: Hundreds of seniors enjoy improved health because of the balanced meals that are served. And other individuals (most of them retired) enjoy the volunteer opportunity to make connections and give back to their community.

Winter Comfort
In 1976, CRT establishes its own Energy Assistance Program to offer furnace repair, home winterization, and emergency energy loans to households throughout the region.

Essential Shelter
In 1987, CRT establishes the 88-bed Stewart B. McKinney Emergency Shelter to be operated by CRT. McKinney is the only shelter offering day respite for men who are medically fragile.
Home Sweet Home

When you like your home, that’s the sweetest thing,” says a proud Carmen Scarlata, standing on the porch of her newly purchased East Hartford property. As a graduate of CRT’s financial education and matched savings program, Carmen at age 45 is living the sweet life and then some.

Her dream of home ownership surpassed even her own expectations. A one-acre property with four separate buildings – all requiring lots of attention – would overwhelm most first-time home buyers. Not so for Carmen – a skilled carpenter and union member.

“It’s always been my dream to have my own place,” Carmen laughed. “But so much? When this came up, it was like ‘whoa’.”

Thanks to the INDIVIDUAL DEVELOPMENT ACCOUNT (IDA) matched savings program, Carmen was ready when this property came on the market. She earned $2 for every dollar she saved toward her home, while attending financial literacy training and monthly workshops. Across the nation, IDA helped close to 1,200 people purchase their first home in 2012 alone.

After drafting and revising her purchase, renovation and long term budgets, Carmen was confident that rents from the three-family home on the property would bring in enough to pay the mortgage, while she lives in a one-family house. Her wages as a union carpenter will go toward renovations of the buildings, which she calls a “renovator’s dream.”

And that suits Carmen just fine. A former school bus driver, she went through the Jobs Funnal program to become a carpenter. “I always like to do what the guys do,” Carmen said. “I like being physical and taking on the strenuous jobs so this house is perfect for me. I have all the skills to do it myself. If you like it, you can do anything you want to.”

While she can do her own remodeling, Carmen faced other challenges. She had to reduce entertainment and shopping expenses, and start paying bills on time to avoid late fees.

“You have to pay off bills, plus you’ve got to save. That was the hardest part. But I was determined to make it happen. You learn from the classes they have but it’s on you after that. They let you know what to do, but then it all comes down to you. You have to change yourself.’

In October, Carmen moved into her home, with two dogs and a son who’s following in his mother’s footsteps – he’s an apprentice in the carpenter’s union. Her immediate goal is to renovate this property, and maybe one day buy another house.

Carmen loves seeing the results of her construction skills at major projects around Hartford. Now, those same skills will be used at her own personal landmark.

“I always wanted to live comfortable. Not rich but comfortable,” she said. “In my old apartment, I never wanted to be home. I always wanted to leave it. But now, I love coming home. I love being here.”

Dollars and Sense

It was 1967 when CRT opened its first Consumer Education and Protection Program, creating a department that offered workshops, newsletters and one-on-one counseling to help people manage their money more successfully.

The emphasis was on budgeting, reducing debt and “paying yourself first” by saving for the future.

That’s still good advice. Today, CRT case managers focus on the financial know-how of participants in every program. And it’s the basis of all of CRT’s Financial Literacy programming, from a one- afternoon Money Matters workshop to the 14-week Financial Literacy Institute.

The Individual Development Account is a multi-year matched savings program in which participants like Carmen Scarlata (left) earn $2 for every dollar saved toward a major asset such as a home, education or small business start-up.

Equally important, the program requires 12 hours of financial education at the outset, and participation in monthly workshops. CRT staff help participants pay down their debts, repair their credit and prepare for the asset they’re planning to purchase.

Preparation is key. If they’re preparing to launch a business, participants prepare a multi-phase plan with the Small Business Administration. If they’re working toward a home, they complete a 36-page Home Purchase Plan, requiring in-depth understanding of the entire process.

All IDA participants must work up budget projections to show sustainability beyond the end of the program – building in plans to handle the “unexpected” bumps like major home or car repairs.

CRT offers a 14-week Financial Literacy Institute each year, in which both industry experts and CRT staff cover budgeting, savings, habits, credit repair, mortgages, retirement and more. Participants also learn from one-another, forming a strong peer group in this “financial boot camp.” The institute has graduated 50 participants, and 18 more are currently enrolled.

In addition, there are shorter classes throughout the year, including an eight-hour First Time Homebuyer Course, and one-day classes on landlord/tenant relations, credit repair, household budgets and more.

Helping households make the most of their money and planning for financial setbacks is critical in helping people reach their potential.
Supporting Veterans

Thaddeus Taylor has a warm smile, a genial demeanor and a fierce determination to help others. Growing up, he saw the ravages of drug and alcohol abuse on people close to him. “I knew I wanted to help people. I want people to benefit from what I can offer them,” he says.

The path to reach that goal hasn’t been an easy one. It’s taken him through eight years of military service, college and a counseling career he loved. But it’s also detoured through alcohol abuse, criminal accusations and more than a decade in prison.

In 2012, the path led Thaddeus from his truck — where he was sleeping each night — to the CRT tent at the Veterans Stand Down in Rocky Hill. The event provides on-site medical and dental care, and information on benefits and services for vets.

Connecting with CRT Veterans Services was a turning point. Thaddeus says he was excited to learn about CRT’s continuum of services — from residential to community-based support. He applied for and moved into VETERANS CROSSING in East Hartford, CRT’s transitional residence for homeless vets.

Thaddeus and his case manager developed an action plan for long-term success — starting with committing to sobriety and restarting his work life.

And for the second time in his 45 years, Thaddeus’ path is turning toward helping others. He’s working at CRT’s McKinney Shelter, assisting men who are facing the same challenges that he was encountering less than two years ago.

Peaks and Valleys

This was not the life that he had envisioned. Without funds for college, he enlisted in the Army right after high school and rose from Private to Sergeant. Upon discharge he joined the CT National Guard and enrolled in college.

But the military stipends barely covered expenses. So just one semester from finishing his degree he took a well-paid job as a corrections officer. He also became a licensed firearms dealer, but failed to keep appropriate paperwork. He was arrested and spent 11 years in prison for criminal conspiracy.

Released on probation, he was back on track. Going to school and working his way up from driver to counselor in the human service field. Again it was paperwork that tripped him up: He was fired for not disclosing his criminal record.

With no job prospects, he was soon sleeping in his truck and losing hope for his future.

Seeds for the Future

Moving into Veterans Crossing was a big step, but Thaddeus was more willing to help others than to accept counseling himself. It wasn’t easy to open up — he was a military man and embarrassed to talk about failures and faults.

Through the Veterans Retraining Assistance Program, he completed certification in computer manufacturing technology. But he’d still prefer to work in human services. He landed a part-time job at CRT’s McKinney Shelter and has been offered a full-time position.

CRT helped with a security deposit, so Thaddeus expects to be in his own apartment soon.

He’s close to finishing that undergraduate degree, and plans to pursue a Master’s as a licensed drug and alcohol counselor.

“I’ll continue to keep striving for a better life, one where I can make a difference,” he said. “I know I’ve made some really dumb mistakes, but thanks to CRT, I feel like I’ve got another chance to do it right.”

New Option for Seniors

CRT opens The Retreat, an affordable assisted living residence in downtown Hartford. This state demonstration pilot has saved taxpayers more than $20 million by keeping low-income seniors out of more costly nursing homes.

For Those Who Served

More than five years ago, CRT noticed an alarming trend. Vets were coming into CRT’s homeless shelters in disproportionate numbers. This aligned with national statistics. Even after four years of concentrated effort, the U.S. Department of Veterans Affairs estimates that 15 percent of today’s homeless adults have served in the military — although veterans represent just seven percent of the U.S. adult population.

CRT’s research revealed that veterans in Central Connecticut needed more housing, employment and other support than was available at that time. As these service gaps emerged, CRT began focusing on working with partners to build up critical service interventions.

The first step was to open Veterans Crossing, a 12-room transitional rooming house in East Hartford, designed to break the cycle of homelessness/substance use/ incarceration for veterans. Through intensive case management residents are connected with VA health services, obtain vocational training or job readiness skills, seek employment at a sustainable wage and transition to apartments. Since it opened in 2010, 56 vets have come through the doors, with the majority finding permanent housing — either on their own or by reuniting with their families.

A Continuum of Services

But CRT also wanted to serve veterans who are still in the community, in spite of precarious housing. Seven CRT staff now meet with veterans and their families at locations throughout Connecticut, as part of Support Services for Veteran Families and the Homeless Veterans Reintegration Program.

There are three key interventions offered. Prevent evictions by negotiating with landlords and covering a small amount of back rent; rapidly re-house families by securing affordable units and covering the first month’s rent; and increase earned income with occupational training, job placement, transportation, workplace clothing and other targeted support.

Since these programs began in fall 2011, CRT has helped more than 500 veterans move toward long-term stability.

Next on the horizon is Veterans Landing, which will be one of the country’s first affordable assisted living residences for veterans and their spouses. (See story page 18).

In this way, CRT continues to focus on specialized services that support those who have given so much to our country.

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Clinical Support

When another provider closes, CRT establishes a licensed clinic to preserve behavioral and mental health services for uninsured patients. CRT now sees thousands of clients at clinics conveniently co-located with other relevant services.

New Option for Seniors

CRT opens The Retreat, an affordable assisted living residence in downtown Hartford. This state demonstration pilot has saved taxpayers more than $20 million by keeping low-income seniors out of more costly nursing homes.

For Those Who Served

Seeing rising numbers of homeless veterans, CRT develops a service continuum Veterans Crossing, a transitional residence in East Hartford opens 2010, followed by family outreach, housing stabilization and employment services in three counties.
## Expenses by Function

<table>
<thead>
<tr>
<th>Function</th>
<th>Amount</th>
<th>Percent</th>
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<tbody>
<tr>
<td>Energy Related Services</td>
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<td>36.6%</td>
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<tr>
<td>Children’s Services, including Head Start and Child Care</td>
<td>22,170,239</td>
<td>33.2%</td>
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<tr>
<td>Supportive Services</td>
<td>5,568,372</td>
<td>8.3%</td>
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<tr>
<td>Housing and Shelter Services</td>
<td>4,882,874</td>
<td>7.3%</td>
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<tr>
<td>Elderly Nutrition Services</td>
<td>3,773,462</td>
<td>5.7%</td>
</tr>
<tr>
<td>Other Community Services</td>
<td>3,607,792</td>
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<tr>
<td>Alternative Incarceration Services</td>
<td>1,542,341</td>
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<tr>
<td>Job Training and Placement</td>
<td>822,513</td>
<td>1.2%</td>
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Source: CRT and affiliates combined financial statements as of December 31, 2012.

## Federal Funding Sources

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<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percent</th>
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<tbody>
<tr>
<td>American Recovery and Reinvestment Act (the federal stimulus)</td>
<td>22,170,239</td>
<td>33.2%</td>
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<td>Corporation for National and Community Service</td>
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</tr>
<tr>
<td>Connecticut</td>
<td>1,542,341</td>
<td>2.3%</td>
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<tr>
<td>Connecticut</td>
<td>822,513</td>
<td>1.2%</td>
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</table>

## Operating Expenses

<table>
<thead>
<tr>
<th>Category</th>
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</tr>
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<tbody>
<tr>
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</tr>
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<td>$724,480</td>
<td></td>
</tr>
<tr>
<td>Interest Expense</td>
<td>$128,549</td>
<td></td>
</tr>
<tr>
<td>Total Operating Expenses</td>
<td>$66,815,300</td>
<td></td>
</tr>
</tbody>
</table>

## Change in Net Assets

<table>
<thead>
<tr>
<th>Amount</th>
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</tr>
</thead>
<tbody>
<tr>
<td>$2,929</td>
<td></td>
</tr>
</tbody>
</table>

## 2012 Financials

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percent</th>
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<tbody>
<tr>
<td>Federal Funding Sources</td>
<td>$37,983,388</td>
<td></td>
</tr>
<tr>
<td>Federal Stimulus</td>
<td>3,566,598</td>
<td></td>
</tr>
<tr>
<td>State</td>
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<td></td>
</tr>
<tr>
<td>Private Weatherization Program</td>
<td>3,452,596</td>
<td></td>
</tr>
<tr>
<td>Contributions</td>
<td>$1,995,309</td>
<td></td>
</tr>
<tr>
<td>In Kind</td>
<td>412,480</td>
<td></td>
</tr>
<tr>
<td>Fundraising</td>
<td>1917,997</td>
<td></td>
</tr>
<tr>
<td>Supportive Housing Contributions</td>
<td>209,813</td>
<td></td>
</tr>
<tr>
<td>Other Revenue</td>
<td>$66,815,300</td>
<td></td>
</tr>
<tr>
<td>Education: Parent Fees and Subsidies</td>
<td>2,122,349</td>
<td></td>
</tr>
<tr>
<td>Elderly Nutrition Program Fees</td>
<td>467,839</td>
<td></td>
</tr>
<tr>
<td>Catering</td>
<td>1,199,505</td>
<td></td>
</tr>
<tr>
<td>Child and Adult Care Food Program Subsidies</td>
<td>575,306</td>
<td></td>
</tr>
<tr>
<td>Patient Fees</td>
<td>1,013,888</td>
<td></td>
</tr>
<tr>
<td>Rent Income Proceeds</td>
<td>423,040</td>
<td></td>
</tr>
<tr>
<td>CHEFA Debt Service</td>
<td>190,432</td>
<td></td>
</tr>
<tr>
<td>Other Income</td>
<td>$77,499</td>
<td></td>
</tr>
<tr>
<td>Total Operating Support and Revenue</td>
<td>$66,815,300</td>
<td></td>
</tr>
</tbody>
</table>

## Funding and Donors

CRT gratefully acknowledges the following individuals, organizations and public agencies, for investing in our communities and families. By funding CRT programs, each of those mentioned here supports the region’s efforts to eliminate poverty.

<table>
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## Weatherization

Through the American Recovery and Reinvestment Act (the federal stimulus), CRT weatherized 1,882 homes and apartments from early 2010 through late 2012, lowering heat and cooling bills on average of 35%. This cost saved or preserved more than 420 jobs.
A fly-in project from Citrus Benefits Group completed a community service project at CRT’s Lost Street Early Care and Education Program, creating lending libraries in each classroom, an outdoor flower garden and an alphabet-themed outdoor mural.

For the community, thanks to 96 sponsors. Veterans’ organizations, including newington campus. The agency’s 50th anniversary gala raised $50,000 in donations. Fundraising kicks off for veterans landing, Crt’s affordable assisted living program, creating lending libraries in each classroom, an outdoor flower garden and an alphabet-themed outdoor mural.
Memorable Night
CRT’s 50th Anniversary Gala Raises $50,000 for Veterans Landing

At a glittering gala on May 15, Mark K. Shriver asks the crowd of 300 to continue the legacy of his father, Sargent Shriver, and the War on Poverty (top right). (A) Peter Roach, 1965 CRT board member, with John Motley. (B) CRT board members Norm Jones and Walter Benjamin with Hon. Gala Chair Mark Masselli of Community Health Center, and board member Jeffrey Hoffman; (front) CRT Board Chair Fernando Betancourt and CEO Lena Rodriguez with Hon. Chair Dr. Elsa Nunez, President of Eastern Connecticut State University. (C) Middletown Mayor Daniel Drew with Larry McCue of the Middletown Chamber of Commerce. (D) Maselli recalls the early days of Community Action in Middletown. (E) Members of the Veterans Landing Advisory Council. (F) Dr. Paul Copes with his wife Barbara. (G) Shriver and Rodriguez with Linda Kelly, President of the Hartford Foundation for Public Giving. (H) Dr. Nunez.

Resources for Families
Preparing Our Communities Through Education and Direct Aid

CRT builds up key assets in the community, allowing individuals and families to reach their potential. The third class to graduate from CRT’s 14-week Financial Literacy Institute, above, learned to navigate major areas of the financial world such as budgeting, credit, mortgages, and financial empowerment. Valedictorian Theo Brown, right, said this knowledge positions him to start toward his long-term goals, including a comfortable retirement.

Responding to a request from the community, CRT opened a new Early Care and Education program at Sigourney Mews, a housing development on Collins Street in Hartford. Mayor Pedro Segarra was on hand for opening day. The annual Community Resource Fair (lower right) introduces families to more than 45 community partners, from legal assistance and child support enforcement to children’s health and immunizations.

Feed the Children continued its partnership with CRT, allowing us to respond to the needs of 400 shoreline families who were victims of Superstorm Sandy, at a distribution in Old Saybrook, and 800 families in Hartford. During this three-year partnership, CRT and Feed the Children have provided more than 140,000 pounds of fresh and shelf-stable groceries to families in Hartford and Middlesex counties.
A large crowd of CRT employees and supporters marched in the Hartford Veterans Parade to kick off a crowdfunding campaign that supports Veterans Landing, CRT's affordable assisted living for veterans and their spouses. With groundbreaking set for 2015, this will be built on the VA Newington campus.

Two warm-weather highlights are always, the CRT golf tournaments. The fourth annual Tee Off With Women raised funds for domestic violence programs at CRT and Interval House. Child Advocate Garvin Ambrose, Rep. Mae Flexer, Attorney General George Jepsen and CRT's President/CEO Lena Rodriguez showed their support for this important cause. Attorney Nancy Tyler had the entire audience holding their breath as she recalled the harrowing ordeal she went through at the hands of her ex-husband.

The annual CRT Golf Classic benefits the Meals on Wheels elderly nutrition program, which brings hot healthy meals each day to homebound seniors. With 112 players and 33 sponsors, proceeds from the tournament retired the nutrition program’s $32,000 deficit. CRT was the state’s first provider of senior meals, and last year served more than 410,000 meals last year.

Focusing Community Attention

To commemorate National Child Abuse Prevention Month, dozens of volunteers visited every CRT Early Care and Education classroom to read the age-appropriate book, “Your Body Belongs to You.” Emilie Montgomery, CRT’s Director of Early Care and Education, is greeted by preschool students, along with State Child Advocate Garvin Ambrose and CRT CEO Lena Rodriguez (top). At left, students parade through the neighborhood declaring “Hands are not for hitting!” State Rep. Diane Urban of Stonington, chair of the legislature’s Committee on Children, is thanked by the students.

More than 120 teens took a look at relationships and sexual decisions at a health fair focused on postponing pregnancy. Popular entertainers joined with CRT and other partners to present an “edutainment” event that included information on HIV and other diseases, social pressures, bullying and the financial cost of having a baby. Healthy Teen-Healthy Hartford was underwritten by a grant from Hartford’s Department of Health and Human Services.
BASIC NEEDS
Resource Centers
Food Assistance
Eviction/Foreclosure Prevention
Shelters

COMMUNITY CORRECTIONS
Alternatives in the Community
Fresh Start
Transitional Case Management

EDUCATION AND YOUTH
Infant/Toddler Day Care
Head Start and Preschool
Day Care Nutrition
Promoting Healthy Teens
Summer Food

EMPLOYMENT AND TRAINING
Capital City YouthBuild
Fatherhood
Middlesex Adult Job Training
Middlesex Youth Development
SNAP Employment & Training
Summer Youth Employment

ENERGY AND WEATHERIZATION
Energy Assistance
Weatherization

HOUSING AND SHELTERS
Affordable Housing
CHAP
Family Shelter
Grandparents Raising Grandchildren
Men’s Shelter
Supportive Housing

MONEY MANAGEMENT
Eviction & Foreclosure Prevention
IDA Savings Program
VITA Tax Filing
Your Money

MENTAL HEALTH AND WELLNESS
Asian Family Services
Behavioral Health Services
Healthcare Assisters
HIV Counseling Services
Homeless Outreach
Re-Entry Recovery Services

SENIOR SERVICES
Gatekeeper
Meals on Wheels
Retreat Assisted Living
Retired and Senior Volunteers
Senior Affordable Housing
Senior Cafés

VETERANS PROGRAMS
Homeless Veterans Reintegration Program
Supportive Services for Veteran Families
Veterans Transitional Housing
Veterans Landing Assisted Living
(Coming soon)

Community Renewal Team
Changing lives... Creating opportunity!