



RSVP Medical Transportation Program

The Greater Hartford & Central CT Retired Senior and Volunteer Program-RSVP

Spring 2018



Your service is valuable because:

- You help seniors, the disabled, and veterans on an ongoing basis.
- You provide a reliable, FREE medical transportation service.
- You help seniors, the disabled and veterans access quality medical services that they need.
- You promote seniors "aging in place".
- You make your community a better place for seniors, the disabled & veterans to thrive.

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The Medical Transportation Volunteer Program



Volunteer drivers take seniors & veterans to and from their homes to medical appointments

Presently there is a transportation gap facing seniors who experience challenges getting to non-emergency medical appointments in their hometowns or nearby. According to "A Study of Community Health & Healthcare Needs, Southington, CT" (Sept. 2013) by Karen Horsch Consulting, LLC, transportation access was noted under the five Community-Identified Health & Health Care Needs-Supports to meet the health and health care needs of an aging population. Most seniors are not able to transport themselves due to physical challenges and although state and municipal dial-a-ride transportation services are available, they may not be accessible to towns/cities out of their geographic service areas. However, it is essential that seniors can be able to depend on a reliable medical transportation service, allowing them to 'age in place'.

The RSVP Medical Transportation Program has been bridging this transportation gap and provided over 900 one way trips to at least 60 seniors from the towns of Berlin, Southington and New Britain collectively, from the program's inception in January 2016 to date. **We are excited to announce that we will be expanding our program to include the communities of Suffield and Windsor Locks as of 7/1/18.** Also, from information collected via Client Surveys, riders have expressed great satisfaction with the door-through-door transportation service of the compassionate, formidable RSVP volunteer drivers and have recommended this exceptional, FREE service to others.

YOU too can help meet the transportation needs of seniors and veterans in those communities, if you choose to volunteer with RSVP as a Medical Transportation Driver (MTD). Volunteer drivers provide door-through-door, non-emergency medical transportation services using their own vehicles to towns outside of their clients' home communities. If you want to make a difference and help seniors, the disabled and veterans in the aforementioned communities come join us at the Greater Hartford & Central CT RSVP and volunteer as a Medical Transportation Driver. Seniors, in your community NEED you!

Start Serving as a Volunteer Driver Today

To volunteer as a Medical Transportation Driver (MTD) you must :

- Be at least 55 years or age
- Register & train as an RSVP volunteer (Email: strongt@trctct.org)
- Have a good driving record
- Hold a current and valid driver's license
- Have liability automobile insurance coverage
- Drive an automobile in safe road worthy condition
- Provide information for criminal background screening



The Greater Hartford & Central CT
Retired Senior & Volunteer Program

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LEAD WITH EXPERIENCE



A quote from Mark Pepe, a current RSVP MTD:

“ I enjoy it very much and feel the need to help those who need it. Hopefully, someone will help me when I’m elderly and need some help. Love the people, their stories, etc.they are all so appreciative and I get so much more out of the interaction than I give “

Flexible Driver Schedules, Easy Access for Seniors



As a Medical Transportation Driver (MTD), you will be on an on-call list along with 15-20 other volunteers in your area. Trip requests can be passed on to another volunteer driver on the list if it's not convenient for you..

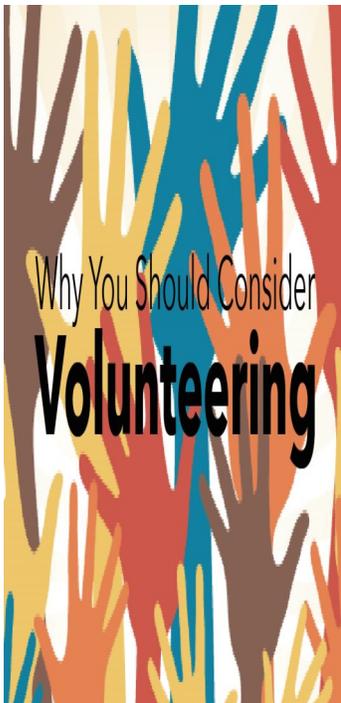
With this volunteer call-list system, we will be providing seniors in your area, with access to a free, reliable, non-emergency medical transportation service.

(Photo on left: some of our RSVP Volunteer Drivers)

Seniors requesting rides for the first time will call the RSVP office and provide initial client information and from that point forward when they need a ride, they will be in our system and can simply call and provide us with their specific ride information when needed. A Trip Request is then processed and volunteers are notified by RSVP via email of the need for a ride for the senior/veteran. At that time, volunteer drivers can accept the trip request and transport senior/veteran riders according to RSVP's Medical Transportation Program policies and procedures stipulated during their training. Mileage reimbursement is paid to volunteer drivers from the time they leave their home to their clients' destination and back.

Seniors will greatly appreciate your service, because you make it possible for them to continue living in their own homes and still have access to all the medical services that they need. Volunteer TODAY and make free Medical Transportation for seniors/veterans possible.

Funding provided in part by the Older Americans Act through the North Central Area Agency on Aging.



Medical Transportation Driver (MTD) Perks

Apart from fulfilling some basic human needs and encouraging improved social, psychological & physical health, there are some tangible benefits of being an RSVP MTD. These benefits include:

- **Placement & Personnel Services:** RSVP staff will make a concerted effort to find the placement you desire to suit your needs and schedule. We will always be there to support you.
- **Mileage Reimbursement:** Funding is provided to reimburse volunteers of the Medical Transportation program for their mileage to and from their own residence.
- **Recognition:** In an effort to show our appreciation for your significant contributions as volunteers, we promote volunteer efforts through the media and host annual recognition events where volunteers can socialize and be praised for their dedication to RSVP programs.
- **Insurance:** RSVP provides insurance coverage on all members through secondary personal liability and accidental death & dismemberment policies. Your coverage is in effect from the moment you leave your home and while you are engaged in volunteer activities, until you return.
- **Training:** Volunteer drivers receive on-going training, auto-insurance discounts and the resources that they need to perform their assignments effectively.
- **Other benefits:** Volunteering is a great opportunity to make a difference in someone's life, be a part of a team, share your experience, learn new skills and develop lasting friendships.
- So, why not email Theresa Strong today at: strongt@crtct.org to get started.