Annual Report 2016

Challenge | Innovation | Hope

Community Renewal Team
Changing lives... Creating opportunity!
Veteran mom moves from van to ‘great apartment’ page 10

Meeting the public at community health fairs page 4

Early Head Start helps kids and their parents page 4

Sober and successful after prison release page 6

Volunteers help peers page 8

The Board of Trustees granted Dr. Conrad Mallett Emeritus status in recognition of his 27 years of distinguished service to CRT. More Board photos page 3

The Point in Time census in January gathered data about people staying in shelters, with friends or out-of-doors. Navigators help chronically homeless into housing page 12

HIV outreach lowers barriers, decreases stigma page 14

New software tracks client progress page 16

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2015 Annual Report Contributors:
Maria Cheema, Mick Melvin, Nancy Pappas, Myriam Salazar, Nancy Shapiro, Jose Vega
Meeting Challenge with Innovation

From its creation more than a half-century ago, the heart of Community Action has been to assess and understand a community’s most pressing concerns and then work with partners to seek targeted solutions. In this Annual Report, we illustrate several innovative steps that the Community Renewal Team and our collaborators are taking to meet some of Central Connecticut’s recent challenges.

For example, CRT’s Community Needs Assessment spotlighted the shortage of affordable infant/toddler child care: Hartford has licensed space for fewer than 1 in 10 children under age three. This prevents parents from working or finishing school, and deprives children of the early education that could help close Connecticut’s achievement gap – one of the largest in the nation. This year, CRT opened the first Early Head Start classrooms in Hartford and East Hartford. While we are serving 90 families, we still maintain a waiting list of three times that many, so we hope to expand this important ‘Two-Generation’ solution in the near future.

Budget constraints can also cause new gaps in services; Connecticut’s shrinking revenues have led to the elimination of highly effective programs. This summer the Department of Correction de-funded outpatient substance abuse and mental health services for ex-offenders. In the prior year, CRT alone had helped 1,672 individuals transition from prison back to the community. In an effort to continue serving this vulnerable population, CRT proposed a new business model: Insurance-reimbursable behavioral health to DOC referrals at our licensed clinic in Hartford. We can now provide a broader menu of services that better meets the needs of the clients.

In this year’s Annual Report, we show how the flexibility, ingenuity and resilience of a multi-faceted organization like CRT can help to meet the needs of our communities. As we move forward with that work, we will also be reducing barriers for people who lack the transportation or time to visit our primary locations. In the coming months we will be decentralizing some of our services, bringing staff into area shelters and transitional housing, local colleges, Hartford Hospital and other organizations. This is a cost-effective way to improve access for our participants.

But it is unrealistic to expect that high quality services can be preserved amid shrinking fiscal resources. Even in these times of reduced funding, we can and must offer the support services that will improve lives and change the outcomes for so many of our neighbors.

I hope that you will join us in this effort.

Lena Rodriguez
President and CEO
Strengthening the Team

Have you ever been part of a really great team? Maybe you play a sport ... or work every day ... or volunteer ... with a wonderful, enthusiastic and talented group of people who are truly committed to your shared goals.

If you have had that experience, you know that there is great synergy when the team comes together as a collective. You have seen that what a team can accomplish is far greater than the sum of its individual members’ contributions.

I am lucky enough to be part of such a team – the Community Renewal Team. For the past 53 years, this team has never stopped working to address some of our community’s most intractable issues: homelessness, addiction, hunger, senior isolation, the academic achievement gap and much more.

I have watched with admiration as the staff at CRT assists a low-income family to buy a house, or engages a young adult in a GED and employment program, or ensures that a homeless man gets the health care he needs. Every one of those participants met their goals because of the efforts of multiple people – both at CRT and at our partner agencies. In other words, ‘a team.’

This task is not easy – in fact it can be slow and (at times) frustrating. Individual families struggle. Program support disappears. Demographic shifts leave more people vulnerable. So team members must draw energy and insight from each other.

That’s when a team effort is perhaps most important. CRT has the resiliency to adapt to new challenges. At all levels, there are people suggesting new ways of doing things, new initiatives that could better support participants, programs and the community as a whole.

And the results? The “box score,” if you will? In the past year, CRT has directly helped nearly 35,000 households – a total of 88,445 individuals – to live more secure and successful lives.

In addition, CRT has actively participated in many regional efforts which extend the organization’s impact much farther. These include Connecticut’s commitment to end homelessness, the statewide Head Start coalition, the task force to reduce HIV transmission and advocacy for elderly housing, among others.

These are difficult times for organizations on the front lines of human services. But tough times are exactly when a united team is most important. Please join me in supporting this team – my home team – the Community Renewal Team.

Fernando Betancourt
Chair of CRT Board of Trustees
LaTara Haye and her daughter, Zoe, were among the first to apply to the new East Hartford Early Head Start program at Goodwin College.

While Zoe is in school, LaTara is starting her own health coaching business from her home in Wethersfield.

LaTara was elected Parent Committee Chair – she loves representing other parents’ concerns.

Zoe is learning to be independent and self-confident.

“I feel like we both really belong here!”
Bo TH GENERa TIoNs
BENEFIT

Last year, CRT opened Hartford/East Hartford’s first Early Head Start centers, offering full-day care for infants and toddlers in bright, state-of-the-art classrooms. The program includes health and developmental screenings, diapers, formula and baby food – all at no cost to the families.

Early Head Start takes a comprehensive two-generation approach to helping families: Services begin during pregnancy and continue as infants move into center-based care. Early education is critical to the cognitive, emotional, linguistic, behavioral and physical development of children. While children thrive with a research-tested curriculum, their parents work on budgets and goals with family advocates. Many can finish their schooling or return to work thanks to the affordable child care.

A Great Start

ACUTE NEED FOR QUALITY CARE

There is an acute shortage of licensed child care for infants and toddlers. In Hartford there is space for just 1/10 of the children under age three. Even after building capacity for 80 children and 10 pregnant moms, CRT still has a waiting list of over 300.

Nearly 52% of Hartford’s children under five live below the federal poverty level - $20,160 for a family of three. Researchers say a Connecticut family needs more than three times that much to meet basic expenses. Market rate or subsidized day care can consume 20% of a family’s income, and thousands of parents may lose Care 4 Kids subsidies in 2017 because of the state budget crisis.

Quality early care can help close Connecticut’s academic achievement gap.
This Time Success

FROM INCARCERATION TO GRADUATION

REFLECTIONS ON SOBRIETY

A BALANCING ACT

Boot camp includes mental and physical challenges.
DWAYNE’S JOURNEY

Dwayne Mitchell is celebrating: In October he marked a year of sobriety, his longest “clean time” in almost 30 years. He’s living in sober housing, attending 12-Step meetings, enrolled in job training and resuming GED preparation.

Dwayne, now 46, attributes his progress to the support and high expectations of the CRT Behavioral Health team, who gave him a sense of purpose and hope when he returned to Hartford after his sixth incarceration.

In his previous experience with court-mandated services, “I would listen to the therapist for a while, but then I’d wander off, start using, violate [probation] and I’d be back in prison,” he admits.

CRT’s new model engaged him from Day One assigning a case manager to address basic needs: Housing, food, health care, clothing. “I knew about the things I didn’t have. But a case manager helps you put those on one side of the page and match them up with how you’re going to meet that need.”

Another big plus was the evening Intensive Outpatient Program. “IOP helped me to stay clean. It gave me a lot of hope. It helped me understand how to make conscious decisions,” he said. “And I still had my days to go do something else.”

That ‘something else’ was I-BEST (Integrated Basic Education and Skills Training) a post-prison employment readiness program. He graduated from a tough 60-hour boot camp, moved into customer service and will soon start culinary classes – with the ultimate goal of operating a food truck.

Dwayne continues in a Relapse Prevention group and meets with his therapist regularly. “The most important element about sobriety is discovering that I’m bright, that if I put my mind to it I can accomplish almost anything,” Dwayne says. “That’s what I’m taking from CRT this time. This time I really think I’ll finish what I start.”

THE OPPORTUNITY

Faced with severe budget cuts in 2016, the Connecticut Department of Correction eliminated several programs including outpatient mental health and substance abuse treatment for ex-offenders, provided under contract with community-based non-profits. Community Renewal Team alone had been helping more than 1,600 adjudicated individuals annually through services co-located with Probation Offices in Hartford and New Britain.

For CRT, this challenge was the catalyst for innovation: The agency’s Behavioral Health Services created a holistic care program for court-involved clients, with services covered by insurance instead of a DOC grant. Following CRT’s Steps to Success process, every client meets with a case manager for a multi-dimensional assessment; identifies areas of concern (housing, employment, transportation or others); and establishes both long- and short-term goals.

A clinician develops an individual care plan. It may start with the five-week Intensive Outpatient Program (IOP), which meets three hours per day, three days a week. Day and evening options accommodate work or school schedules. Clients may step down to weekly individual and/or group sessions on relapse prevention, anger management, or criminal behavior. Drug testing continues through all treatment phases.

The DOC is referring as many as 30 clients per week, an increase from the previous program model. A clinical services coordinator lets the referring officers know of missed sessions, positive toxicology and other relevant concerns. Clients like Dwayne Mitchell find that the case management and more intensive clinical service have been extremely helpful in supporting his effort to construct a healthy life in the community.

INVENT YOUR OWN FUTURE
Since macular degeneration destroyed her eyesight, Nancy Chrisoulis of Southington has relied on volunteer drivers.

Nancy juggles appointments with seven healthcare providers after fracturing her knee, Nancy has trouble with the steps on her town’s Dial-A-Ride van.

Volunteers receive training, including a workshop on helping passengers with low vision.

She prefers the door-through-door service offered by volunteers.
Transportation is Key

Connecticut is one of the “grayest” states in the country: Residents over 65 make up 14.5% of the population, and will increase to 21.5% by 2030. A high percentage of these seniors live in rural or suburban areas where people rely on cars for all of their errands.

Dependable transportation is critical to aging in place. Older adults who give up driving often experience social isolation and/or depression; this negative impact is reduced if transportation needs are met in other ways.

In an AARP survey, nearly half of older adults reported “feeling dependent” and “imposing on others” if they asked friends and family for rides. But they weren’t as reluctant to call a volunteer service like CRT’s new RSVP Rides. Volunteers at least 55 years old are matched with seniors or veterans who need rides. An added benefit is the relationship that can develop between drivers and their passengers.

Launched in Southington, Berlin and New Britain, RSVP Rides will expand into other towns with aging populations.

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The Passenger

Nancy Chrisoulis of Southington is “90 years young.” Macular degeneration has diminished her eyesight but not her activities. She shops, cooks, gets books from the library, visits with friends and juggles appointments with seven healthcare providers.

She depends upon volunteer drivers for much of her travel. “I don’t know what I’d do without it,” she says. “I can’t drive into other towns to see my doctors, and I’m leery of the vans and buses. I’m too unsteady on my feet.” Nancy appreciates that volunteers bring her into the lobby and wait to bring her home again.

The Driver

John Loughran of Bristol retired after 50 years at work – first at the phone company, then driving a school bus. A few restless months later he saw a notice about a new volunteer opportunity, driving other seniors to appointments. “I still love to drive, so I gave them a call,” he says.

Volunteers are screened and trained; they receive mileage reimbursement; and may earn an auto insurance discount by completing the AARP Safe Driving course. “I love to be out and meet people,” John said. “Like Nancy, she’s amazing! Even with poor vision, she does better than the GPS with turn-by-turn directions!”

Library Regular

Miss Nancy Driving a Library Regular
After four months sleeping in her van, Rachael Puchalsky found CRT Veterans Services.

SSVF provided the security deposit and one month’s rent for a two-bedroom apartment in East Hartford.

Enlisting at 17, Rachael was trained to summarize interrogation reports during Operation Iraqi Freedom.

The “master bedroom” is the children’s bunkroom, with bureaus tucked away in the walk-in closet.
DO THE RIGHT THING
Rachael Puchalsky and Kevin Kennedy were trying to “do the right thing.” A US Army combat veteran who served in Iraq, Rachael was earning a health care degree on the GI Bill while Kevin started up the career ladder as a machinist. Then Kevin was laid off and the couple fell behind on their rent. To avoid an eviction they gave up their apartment and moved in with Kevin’s family – paying $500 a month for half of an unfinished basement.

But when a conflict threatened this arrangement, Rachael offered to move out. “I wasn’t going to risk having all of us on the street,” Rachael says. “So I slept in our van parked in commuter lots and saw my kids during the day.” She still managed to keep up with her classes, maintaining a 3.6 GPA.

As the stress mounted they talked with social services, family advocates and the staff at VA Connecticut Healthcare. That’s where they heard about CRT’s Support Services for Veteran Families, which provides short term, targeted assistance so veterans can maintain or quickly regain stable housing.

With Kevin starting as a part-time school bus driver, the budget was nearly balanced. Knowing the family could sustain the cost, SSVF provided the security deposit, a month’s rent and some furniture for a two-bedroom apartment in East Hartford.

The next step is a rented duplex with a yard, and there’s already a savings plan to get them to the “big goal” – a home of their own.

“From the first meeting, CRT was optimistic, really upbeat,” Rachael says. “I always thought that this was a temporary speed-bump, but CRT helped me believe it.”

FAMILIES NEED SHORT-TERM HELP
Support Services for Veteran Families (SSVF) uses an evidence-based Rapid Re-Housing approach to help very low-income veteran families to either retain or transition into permanent housing. It is a short-term, targeted intervention combining direct assistance with case management focused on maximizing the households’ ability to become stable and self-sufficient.

In the past year, CRT has helped 133 veteran households move into stable homes; CRT’s intervention also prevented 60 at-risk veterans from becoming homeless. Research has shown that this brief, concentrated approach has tremendous promise in resolving immediate crises for families and preventing future episodes of homelessness.

Rachael Puchalsky and her family exemplify all four of the VA’s priority characteristics for SSVF:
- Household earns less than 30 percent of area median income
- Veteran has at least one dependent family member
- One or more female veterans in the household
- Returning veteran from Afghanistan and/or Iraq
Cars r u m b l e overhead, but down below is a carefully-made bed and storage baskets filled with neatly folded clothes after the weekly trip to the laundromat.

Seeing the domestic scene from the road, supporters dropped off food, clothes, a heater, a tent, and notes of encouragement like this one from “Liz.”

Gary is writing a book: “Survival of the Cans” because the men redeem cans and bottles for spending money.
Gary Syphers and Ricardo Sanchez are showing off their new apartment—furniture, photos, dishes and even the vacuum. It was a housewarming gift from people they met when their lives were decidedly different.

Their previous address was under Interstate 91. This was Gary’s home for nearly 18 months, and a decade for Ricardo. “To be honest, we preferred it over being in a shelter. We could do what we want, no rules, no curfews,” said Gary.

Even the winters were bearable thanks to a donated tent and propane heater. “You’d be amazed at how many great people we met,” says Ricardo. “They left us notes, brought us food, offered us work.”

The turning point was the second time the encampment was set on fire. They lost everything and realized they needed someplace safer. At about this time, CRT’s Navigators were assigned to this case. They locate chronically homeless individuals and help them overcome the barriers to secure housing. (See information at left.)

Ricardo has had mental health and substance issues since high school. He was incarcerated and in residential treatment for more than a decade. CRT Behavioral Health Services helped the Navigators document his mental health disability.

Gary was laid off after 25 years in the food business, losing his apartment and car after his unemployment ran out. When 30 applications brought not a single interview, he concluded that employers were looking at his age not his abilities. With a stable address, he hopes to land a part-time job.

After reconstructing a document trail, the application for housing was complete. The last hurdle was for the organization handling housing vouchers to consider the two men as a household. In July, Gary and Ricardo moved into a two-bedroom unit with heat, hot water and electricity included. The rent will be adjusted based on any income the men bring in.

Gary says “I kept thinking we could work a little and save up our own security deposit. But who would rent to us if we couldn’t show where the rent would come from every month? Without CRT I’d say, we were out of options.”
In the privacy of the car, clients will share their fears and concerns.

Stop the Stigma

Luisa Garces is happy to be out of the hospital, and healthy enough for a walk on the green.

Jovany and Damaris distribute HIV kits in public and private spaces, such as parks, bars and hair salons.
Luisa Garces has a radiant smile, which she focuses on HIV Educator Damaris Castro when she spots her at Hartford's South Green. After several weeks of cancer treatment, Luisa tells Damaris that she is feeling much better. Luisa is working one-on-one with Damaris on healthy living, positive behavior changes and medication adherence to help manage her health and well-being. They make a plan to connect and Luisa continues toward her apartment.

It's a typical afternoon for CRT’s HIV Outreach Team – Damaris and Early Intervention Specialist Jovany Rolon, who does rapid-results HIV testing. They spend hours each week in parks, along neighborhood streets, or in retail establishments such as liquor stores, barber shops, hair salons and adult book stores.

Locations are targeted based on research.

In Connecticut, a preponderance of new HIV cases from 2010-2014 was among young gay and bisexual men of color. A growing number of new diagnoses (over 25% in 2014) are people 50 years of age or older.

The team offers condoms and small gifts, along with printed information, advice and an open ear for questions or concerns. Jovany finds private areas to provide on-site testing: the 20-minute wait for results is an opportunity for a non-judgmental discussion of high-risk behaviors.

Lechaun Trimmier calls herself a regular. “I might not always be as careful as I could be,” she says, so she gets checked a few times a year. She embodies a key element in the multi-faceted effort to reduce HIV: Remove the stigma of testing. At least 25% of people living with HIV in the U.S. don’t know they have it.

Between 2010 - 2014, 31% of newly diagnosed cases were “late testers,” meaning they already met the criteria for AIDS when they were diagnosed. “We can’t help people manage their disease if they don’t know they have it,” Damaris says.

If the result of the rapid test is positive, the Outreach Team will make arrangements for a second test at the individual’s primary care office. If the diagnosis is confirmed, discussions commence.

“We talk about the hard conversations, telling partners and loved ones, and changing behaviors to keep them safe,” Damaris said.

She provides confidential one-on-one education, concentrating on those living with HIV/AIDS or at high risk for infection. Working with collaborating physicians, she will soon begin to offer PrEP (Pre-exposure prophylaxis), a daily medication regime that reduces the chance of infection among those at high risk for HIV.

CRT also provides group and individual counseling, case management and services to help individuals function successfully in the community. Damaris and Jovany take people on errands, pick up groceries, translate at medical appointments and advocate with landlords – whatever is needed to take care of the whole person.

Early testing, continued education and disease management are all key elements in the United Nations’ Getting to Zero initiative, with a primary goal of ending all HIV transmission by 2030.
A supervisor at TEAM Inc. checks the dashboards on her program caseload. STEPS system helps participants set goals and see their own progress.

Staff are trained on new case management workflow.

KEY CHARACTERISTICS

- Secure: HIPAA compliant
- Efficient: Improving workflow
- Collaborative: Multiple users in real-time
- Integrated: Single continuous client record
- Accountability: Outcomes, family, program, ROMA/NPI
Community Action Agencies and other human service providers have long sought an efficient way to measure client progress, manage data, share information, assess the effectiveness of programs, and generate reports required by funders and partners. Like other organizations, the Community Renewal Team found that inadequate case management software was impeding the ability to track outcomes, inform clients of their progress and manage staff caseloads.

The agency evaluated the top 10 software vendors in the industry and surveyed 100 national Community Action Agencies on their experience with case management systems. But the products available did not meet the market's needs.

CRT developed its own comprehensive case management software tailored to meet the needs of this industry. CRT's in-house team blended user requirements with IT expertise and created an intuitive tool that leads front-line staff through each client interaction and provides dashboards to monitor outcomes by family, program or national standards. The collaborative workflow allows multiple staff to work with the same participants in real time, while varied levels of access ensure compliance with HIPAA security.

This year, CRT copyrighted the STEPS Case Management System and is offering turn-key implementation – including configuration, staff training and customer support.

**FIRST CUSTOMER’S EXPERIENCE**

TEAM Inc. in Derby CT was the first customer to buy and implement STEPS. Amy LaChioma, TEAM’s Director of Support Services, says the transition has gone extremely well. “From a user standpoint it’s amazing. I have staff who have been here over 30 years and I expected a lot of pushback. But they absolutely love it! Each screen acts as a guide to setting the goals, making a service plan and seeing the client progress.” Employees even like to run their own error scans, to see if they are improving over time.

TEAM is also enjoying the graphic summaries by client, staff member or program. The flexible reporting function allows the managers to pull funder-compliant data by demographics, program, National Performance Indicators or Results Oriented Management and Accountability.

CRT is beginning STEPS implementation for Access Community Action in Willimantic, and is in discussion with several additional agencies. “Organizations are really excited to see what this tool can do for their clients, their staff, their management,” said Christopher McCluskey, CRT Vice President of Housing and Community Services. “This is the outcome-driven system that Community Action Agencies have been waiting for.”
## 2015 FINANCIALS

### Operating Support and Revenue

#### Grants and Contracts
- Federal $39,958,391
- State 10,472,543
- Private Weatherization Program 2,268,600

#### Contributions
- In-Kind 1,971,540
- Elderly Nutrition Program Contributions 114,045
- Fundraising 728,890
- Supportive Housing Contributions 171,804

#### Other Revenue
- Education: Parent Fees and Subsidies 1,711,622
- Elderly Nutrition Program Fees 321,532
- Catering 1,179,573
- Child and Adult Care Food Program Subsidies 745,337
- Patient Fees 834,060
- Housing Services 310,548
- CHEFA Debt Service 201,282

#### Other Income 690,062

**Total Operating Support and Revenue** $61,659,828

### Operating Expenses

- Salaries and Benefits $26,454,295
- Client Assistance 16,300,288
- Materials and Supplies 5,795,764
- Professional Fees and Contractual Services 4,615,002
- Occupancy 1,362,739
- Delegate Agencies 1,659,553
- Other Expenses 1,687,643
- Depreciation and Amortization 1,027,068
- Travel and Transportation 533,171
- Interest Expense 45,300

**Total Operating Expenses** 61,480,823

**Change in Net Assets** ($179,005)

### Expenses by Function

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<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Energy Related Services</td>
<td>19,411,848</td>
<td>32%</td>
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<tr>
<td>Children’s Services, including Head Start and Child Care</td>
<td>22,292,899</td>
<td>36%</td>
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<tr>
<td>Housing and Shelter Services</td>
<td>4,549,362</td>
<td>7%</td>
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<tr>
<td>Elderly Nutrition Services</td>
<td>3,279,114</td>
<td>5%</td>
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<tr>
<td>Other Community Services</td>
<td>4,065,160</td>
<td>7%</td>
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<tr>
<td>Alternative Incarceration Services</td>
<td>1,127,048</td>
<td>2%</td>
</tr>
<tr>
<td>Job Training and Placement</td>
<td>1,223,100</td>
<td>2%</td>
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<tr>
<td>Supportive Services (Management and General)</td>
<td>5,532,292</td>
<td>9%</td>
</tr>
</tbody>
</table>

*Source: CRT and affiliates combined financial statements as of December 31, 2015.*
FUNDERS AND DONORS

Community Renewal Team gratefully acknowledges the following individuals, organizations and public agencies for investing in our communities and families through CRT. We are proud of the trust that is demonstrated with each gift, grant and contract. By funding CRT programs, each of those mentioned here supports the region’s efforts to eliminate poverty.

Federal Funding Sources
- Corporation for National and Community Service
- US Department of Agriculture
- US Department of Energy
- US Department of Health and Human Services
- US Department of Housing and Urban Development
- US Department of Justice
- US Department of Labor
- US Department of the Treasury-Internal Revenue Service
- US Department of Veterans Affairs
- US Probation and Pre-Trial Services

State Funding Sources
- CT Airport Authority
- CT Department of Children and Families
- CT Department of Correction
- CT Department of Economic and Community Development
- CT Department of Education
- CT Department of Emergency Services and Public Protection
- CT Department of Energy and Environmental Protection
- CT Department of Housing
- CT Department of Labor
- CT Department of Mental Health and Addiction Services
- CT Department of Public Health
- CT Department of Social Services
- CT Department of Transportation
- CT Health and Education Facilities Authority
- CT Housing and Finance Authority
- CT Judicial Branch/Court Support Services
- CT Office of Early Childhood
- CT Office of Policy and Management
- CT Office of the Victim Advocate
- State Education Resource Center

Municipalities
- Avon
- Bloomfield

Canton
Clinton
Cromwell
Deep River
Durham
East Haddam
East Hartford
Enfield
Essex
Granby
Haddam
Hartford
Hebron
Killingworth
Manchester
Middlefield
Middletown
Newington
North Branford
Portland
West Hartford
Westbrook
Wethersfield
Windsor
Windsor Locks

Foundations, Businesses and Organizations
- A & A Office Systems
- A Plus Installation LLC
- A.K.O., Inc.
- AC Development
- Achievement First Academy
- Advanced Behavioral Health
- Aetna Foundation
- All Waste, Inc.
- American Federation of State, County and Municipal Employees
- American International Group, Inc.
- American Legion Kiltonic Post 72
- Archdiocese of Hartford Bishop’s Annual Appeal
- Atlanta Psychological Associates, Inc.
- Avon High Booster Club
- Benefit Community Impact Fund-American Endowment Foundation
- Berkshire Bank
- Bernard Lieberman Memorial Fund of the Jewish Community Foundation of Greater Hartford
- Boston Financial Investment Management
- Boys and Girls Club of Hartford
- Branan Termite and Pest Elimination
- Brandeis University
- Bridgeport Caribe Youth Leaders
- Brothers Oil Company
- Brown Rudnick
- Bruno and Associates
- Budget Printers
- Burton and Phyllis Hoffman Foundation
- Canon Solutions America
- Capital City Education Alliance
- Capital Workforce Partners
- Cart Concepts
- Central Connecticut State University School of Business
- Central Insurance
- Chase Glass
- Chef Jay Enterprises, LLC
- CLJS Foundation, Inc.
- Cohn Reznick
- Coldwell Banker Commonwealth Land Title Insurance Company
- Connecticut Coalition Against Domestic Violence
- Connecticut Association for Community Action
- Connecticut Association of Latinos in Higher Education
- Connecticut Community Care, Inc.
- Connecticut Health Foundation
- Connecticut Home Solutions
- Connecticut Natural Gas
- Connecticut No Kid Hungry
- Connecticut Radio Information System
- Connecticut Trooper Magazine
- Connecticut United Auto Workers
- Crown Supermarket
- Delivery Concepts East
- Digital Benefits Group
- Digital Merchant Resources
- Diversified Business
- Diversified Telecom
- Dixon Challenge
- Dynamic Professionals
- Eagle Rivet
- East Granby Congregational Church
- East Hartford Police Department
- Eastern Connecticut State University Foundation
- End Hunger CT!
- Energy Resource Group Technologies
- ESAC
- Essex Newbury North
- Eversource
- Express Kitchens/Star Hardware
- F & S Ironworks
- Family Life Education
- Farmington Bank
- First and Last Tavern
- First Congregational Church of East Hartford
- First Congregational Church of Vernon-Board of Deacons
- First Congregational Church/United Church of Christ
- Bloomfield
- First Giving
- First United Methodist Church-Willimantic/Mansfield
- Fisher Foundation
- Fleeting and Sons
- Frank Macca Plumbing
- Freeman Companies
- Fresh Point Connecticut
- Friendship Circle
- Goodwin College
- Grant Thornton
- Greater Hartford Arts Council
- Greater Hartford Community Foundation
- Greater Hartford Habitat for Humanity
- Grounds Guys
- Habitat for Humanity
- Halloran and Halloran
- Hands on Hartford
- Hartford County Bar Foundation
- Hartford Foundation for Public Giving
- Hartford Healthcare Integrated Care Partners
- Hartford Hospital
- Hartford Municipal Employees
- Federal Credit Union
- Hartford Provision
- Hartford Steam Boiler
- Harvard Pilgrim Health Care
- Home Depot Foundation
- Hoppes Manganthaler Rausch and Scaramozza
- Howard K. Hill Funeral Home
- Imagineers
- Innovative Engineering Services
- Interval House
- Jason Rupaka
- Jewish Community Foundation-Bernard Lieberman Memorial Fund and the Penny H. Cohn Fund for Indigent Elderly
- Jewish Federation of Greater Hartford
- Journey Home
- Knights of Columbus Isabella Assembly # 0122-Southington
- KPMG
- La Boca Mexican Cantina
- Lake Garda Elementary School
- Law Offices of James A. Welcome
- Local Independent Charities of America
- Magnakleen
- Main St Office Center
- Mansfield Paper
- Maple Hill Farms
- M J M Paving
- Master Building Cleaning
- Max Bibo
- MBH Architecture, LLC
- Meals On Wheels Association of America
- Met Life
- Metzger Lazarek and Plumb LLC
- Mike Riccio Sports
- Mike’s Auto and Towing
- MIMS LLC
- Mitchell Fuel
- Monolith Services Group
- Murphy, Laudati, Kiel, Butler and Rattigan
- National Arts Program Foundation
- Network for Good
- New Covenant United Methodist Church
- New England Conservation Services
- New Haven Legal Assistance
- North Central Area Agency on Aging
- North Main Race
- Northeast Energy
- Oasis Institute/Anthem Blue Cross Blue Shield
- Ofori Associates
- OLOP Church
- Operation Fuel
- Opportunity Works
- Partnership for Strong Communities
- Penny Wise Oil Company
- People’s United Bank
- People’s United Community Foundation
- Performance Food Group (PFG)
- Philadelphia Insurance
- Pratt and Whitney
- Preferred Services
- Price Chopper Golub Foundation
Price Rite
Pronto Printer of Newington
Prudential Foundation
Qualidigm
Quality Name Plate, Inc.
Reid and Riege Foundation
Reynolds Family Charitable Foundation
RMB Bradley Management Company
Robert Carubia CPA
Robinson and Cole
Rooftop 120
Sandler and Mara
SBM Charitable Foundation
Selective Insurance
Share Our Strength
Shop Rite of Manchester-Cohen Family
South Congregational Church of East Hartford
Southeast Agency LLC
Sport Tech Enterprise
St. Christopher School
St. Francis Hospital
St. John's Episcopal Church
St. John's Episcopal Church
St. Timothy's Roman Catholic Church
Stanley Black and Decker
Staples
Star Hardware/Express Kitchens
State of Connecticut Police Union
Sweet Frog
TD Bank Charitable Foundation
TEAM, Inc.
The Harry E. Goldfarb Family Foundation
The Village for Families and Children
Thomas J. Atkins Fund
ThoroughClean LLC
Thurston Foods
Tim Dunn
Tolland Fire Department
Tower Generator
Toyo Tires
Trane
Traveler’s Employee Giving Program
Traveler’s Foundation
Trinity College
Tricom Systems
Tyco Integrated Security
UBS Financial Services
Uitplay
Unitarian Universalist Society
United Bank
United Food and Commercial Workers Union Local 919
United Healthcare
United Illuminating
United Way of Central and Northeastern CT
Union

UPS Foundation
Valley Community Baptist Church
Verizon Wireless
Victory Energy Solutions
Village Builders
Vinci Oil
VOYA
Wal-Mart Foundation
Waterford Group Charitable Foundation
Wavery Market
WB Mason
Wells Fargo Advisors
Wethersfield-Rocky Hill Elks
Whalley Computers
Whittelsey and Hadley
Whole Foods Market
Williams Electric
WLB Group of Companies
Workforce Alliance
Xerox
Yankee Gas Service Company
YMCA of Greater Hartford
YouthBuild USA

Individuals
Julie Ackerman
Monty Ahearn
Myeshak Akbar
Ada Alers
Yvette Ali
Sharon Allemann
Francisco and Sonia Ayala
Joshua Baez
Erick Barfield
Scott Barker
Richard Barlow
Ashley Baron
Monica Beck
Walter Benjamin
Al Berard
Julie Berard
Fernando Betancourt
Kelly Bladane
Senator Richard and Cynthia Blumenthal
Hailey Boucher
Tom Bourget
Karen Bowen
Catherine Bradshaw
Jim Brochu
Ken Brodeur
James Brody
Sheldon Bustow
Andrea Butler
Steve Buttram
Larry Byar
Norman Calderon
Jonathan Canestri
Kara Carmichael
Robert Carubia
Keith Chambers
Lyle Champagne
Joann Chapel
Edward D. Chavez
Maria Cheema
Bill Clark
Silvie Clavette
Melody Clegg
Joel Colebut
Allison Coleman
Ron Cooke
Nickelle Cooper
Lynda Costen
Gretchen Craffey
Victor Cruse
Candace Cunningham
Keith Czarnecki
Gina DAmbrusoo
Deborah Davis
Pat Davis
John Davis
Gregg Davis
Daly Delgado
Jeff Derick
Bill DiBella
Derick Diggs
Ellie DiKegors
Dan Diler
Terry Donohue
Kathy Driscoll
Lloyd Duggan
Katherine Eastwood
Marcus Edens
Steve Erickson
Mary Everett
Maureen Fahey
Jay Fiorelo
Bob and Susan Fishman
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Grady Fitzpatrick, Jr.
Christel Ford-Berry
Joseph and Diane Fortier
Scott Freeman
Rohan Freeman
Catharine Freeman
Leslie Furbysh
Karen Gabinelli
Carolyn Gatesy
Kathleen Gauthier
Hippolito Gonzalez
Gary Goode
Tim Gordon
John Granger
Doug Green
John Groves
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Mary Phil Guinan
Kathia Halloran
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Bryant Harrell
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R. William Heketer
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John Izzo, Sr.
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Linda Krianka
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Brenda Larkin
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Laura Schmelter
When families donate to charity, they transform their values into effective giving that makes a lasting impact on the community and enables great things to happen. By making a $100,000 donation to CRT Veterans Services, the Reynolds Family Charitable Foundation has enriched their lives as well as the lives of the many veterans who will benefit from their generosity.

CRT was happy to provide a friendly face and lifeline for Sylvia Kaufman, a longtime participant in the Elderly Nutrition Program. For Mrs. Kaufman the meal itself was less important than the daily contact with staff and friends at CRT’s senior café. CRT is grateful to the Kaufman Family for the $50,000 gift we received in her memory.